

## DIAGNOSTICS

- Do not continue with the diagnosis of the ice maker if a fuse is blown, a circuit breaker is tripped, or if there is less than a 120 volt power supply of the wall outlet.
- All units that have failed during the first few days of use should be checked for loose connections or miswiring.

### Entering and Navigating - Manual Diagnostics

- Turn the product on. Within 10 seconds of Power **On**, press and hold the **On** and the **Clean** buttons. Release both buttons when all user interface LEDs begin to flash.
- Within 5 seconds of all LEDs flashing, **push any other button** on the user interface. This begins the manual step through diagnostics.
  - If no button is pressed within 5 seconds then the product goes into the automatic diagnostic mode used at the assembly plant. Each component is cycled for 5 seconds.
- The **Service** button (or **Off** button on some models) moves down through each step.
- To exit manual diagnostics mode, without stepping through all of the components, press the **Power** button or (On button on some models). After 20 minutes with no key presses, the product turns off.

### Component Steps

After pressing any button to enter manual diagnostics all LEDs will illuminate for 5 seconds. The controls will then automatically move to the first component.

Order	Component	On/Off LED (On for some models)	Service LED (Off for some models)	Clean LED	Feature Light (for some models)
1	Entry into Test Mode	ON	ON	ON	ON
2	Bin Thermistor	ON Solid--OK 2 blinks--Open 4 blinks--Short	OFF	OFF	OFF
3	Evaporator Thermistor	OFF	OFF	ON Solid--OK 2 blinks--Open 4 blinks--Short	OFF
4a	Smart Valve 4 min time out Service button press will advance to step 6	OFF	ON Solid--reservoir full Blinking--reservoir empty	ON	OFF
4b	Touch Sensor	OFF	ON Solid--reservoir full Blinking--reservoir empty	ON	OFF
5	Recirculation Pump	ON	ON	ON	OFF
6	Reservoir Drain Pump	ON	OFF	OFF	OFF
7	Compressor and Condenser Fan Motor	ON Solid while cooling	Blinking when evap thermistor reaches 4.5°F; full frost pattern should be visible	ON Solid while cooling	OFF
8	Compressor and Hot Gas Valve	ON Solid while heating	ON Solid while heating Blinking when evap thermistor reaches 52°F	ON Solid while heating	OFF
9	Twice Ice	OFF	OFF	ON Solid--No delay Blinking--10 min delay between cycles Press Clean button to cycle between settings	OFF
10	Ice Thickness	OFF	2 Blinks--Thin 4 Blinks--Normal 6 Blinks--Thick Press Clean button to cycle between settings	OFF	OFF

## ERROR DISPLAYS

- 2 Blinks** -- Service Light is blinking twice in repeating intervals - This signifies a bin thermistor failure. Check that the bin thermistor is plugged in to the control box. Check that the bin thermistor is not open or shorted. Replace the thermistor if it is open or short.
- 3 Blinks** -- Service Light is blinking three times in repeating intervals - This signifies a harvest failure. Check that the evaporator thermistor is connected to the sealed system tubing. If the thermistor is plugged in ensure that it is fully connected to the control box. (The ice maker will operate on a timed cycle if the evaporator thermistor is unplugged.) Check the resistance of the thermistor. If the thermistor checks good then look for a frost pattern on the evaporator plate. The unit may be low on refrigerant. If the frost pattern is good, then check for a harvest cycle. If the harvest cycle is slow to react, then check for a restriction in the gas loop of the sealed system tubing and for a functioning hot gas valve.

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SHEET NO.

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